

Privacy Policy

This Privacy Policy describes the information that [Remedy] ("we", "us", "our"), how we use it, with whom we share it, and your choices regarding this information. We recommend that you read this policy in full to ensure you are fully informed.

1. Information We Collect

When you use our App, we may collect the following information:

- Personal identification information (name, email address, phone number, etc.)
- Health and medical information for the provision of our services
- Technical data (IP addresses, browser type and version, time zone setting and location, etc.)
- Any other information you choose to provide us

2. Use of Information

We use the information we collect for the following purposes:

- To facilitate the connection between patients and clinicians
- To manage your account and provide you with customer support
- To improve our App and services

3. Sharing of Information

We may share your information with the following parties:

- Clinics and healthcare providers to enable them to provide services to you
- Service providers who assist us in operating our App

Please note that we are not responsible for the services provided by clinics or healthcare providers.

4. Security

We take precautions to protect your information. When you submit sensitive information via the App, your information is protected both online and offline.

However, no method of transmission over the Internet or electronic storage is 100% secure, so we cannot guarantee its absolute security.

5. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

6. Your Rights

Depending on the jurisdiction, you may have various rights in relation to your personal data. These may include the right to:

- Access your personal data
- Request correction or deletion of your personal data
- Object to our use and processing of your personal data
- Request restriction of processing your personal data
- Data portability